

## Quality Policy

In the delivery of our Rental, Sales, Repair and Calibration services, it is the policy of Oceanscan Limited, to afford the highest possible priority, to quality of service and customer satisfaction throughout the Company, in order to promote the continued growth and profitability of the business.

### **Our policy is supported by the following commitments:-**

- To carry out our business activities in a controlled safe professional and cost-effective manner which is fully in accordance with all specified requirements, including any statutory and regulatory requirements.
- To progressively identify and implement best practice throughout the business by the measuring of quality objectives and a programme of continuous improvement.
- To ensure that all personnel are suitably trained and competent to carry out the duties required of them.
- To comply with and continually develop and improve our Management System and the service offered to our customers.
- To ensure there are sufficient resources and effective processes to meet the needs of the customer business and other interested parties.
- To provide an independent cost-effective calibration service and, in providing such a service shall meet the requirements of our customers, ISO 17025, ISO 9001 and other UKAS requirements, within company stipulated timeframes.

This policy document is displayed in all main work areas and on the Company website, to ensure awareness by staff, customers and other interested parties. The continued relevance of this policy is reviewed annually by senior management.

Signed: *K.S. Hunter*

Date: 19<sup>th</sup> May 2023

K Hunter  
Managing Director